

**Report on**  
**Grievance Redressal Systems**

**Session: 2018-2023**



**GAUHATI UNIVERSITY**  
NAAC 'A' GRADE INSTITUTION



Gopinath Bardoloi Nagar  
Guwahati-781014  
Assam, INDIA

*[www.gauhati.ac.in](http://www.gauhati.ac.in)*

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## **The Mechanism and Standard Operating Procedure**

Gauhati University has its own mechanism to address different complaints raised by the students, faculty members and non-teaching staff. The University has formed different committees such as Anti-ragging Committee, Internal Complaints Committee, Residence, Health and Discipline Committee, Caste Based Complaints Committee, Students' Grievance Redressal Cell (SGRC).

The Internal Complaints Committee ([iccgau@gauhati.ac.in](mailto:iccgau@gauhati.ac.in)) has been formed by the University to mitigate the internal complaints raised by the students, teachers and non-teaching staffs.

Caste Based Complaints Committee is formed to redress complaints regarding caste based discrimination at any level, especially with reference to SC, ST and OBC castes. The students can email to [scstcell@gauhati.ac.in](mailto:scstcell@gauhati.ac.in).

Gauhati University (GU) has formed the Students' Grievance Redressal Cell (SGRC) and named an Ombudsperson to handle the problems faced by the students enrolled in Gauhati University as well as those seeking admission to the same. This committee has been formed as per the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

For the Students' Grievance Redressal Cell (SGRC), Secretary, University Classes, Gauhati University has been named the Chairperson including a few teachers as members of the Cell.

To prevent the [ragging](#) activities on campus as per the UGC Regulation on Curbing the Menace of Ragging in Higher Education Institutions, 2009, and guidelines of the Supreme Court of India, an anti-ragging committee was formed at Gauhati University for the coming academic year. With the approval of the Vice Chancellor of the university, this committee was formed and comprised of members from multiple departments, with Registrar as the chairperson. The Secretary (i/c), University Classes of Gauhati University, is the convener and has a total of 16 members including the faculty members of the university, Officer-in-Charge of Jalukbari Police Outpost, the Circle Officer of Guwahati Circle, Lawyer and guardian of G.U. Students, NGO Representative, Media Person, President, PGSU, G.U., one non-teaching staff and the Security office of the university.

Employees' complaints including teaching and non-teaching staffs are handled by the office of the Deputy Registrar, Gauhati University while the complaints raised by the students of the university are dealt by the Office of the Secretary of University Classes of Gauhati University.

The Ombudsperson and Students Grievance Redressal Cell (SORC), Gauhati University, shall exercise its powers and functions as per the University Grants Commission (Redressal of Grievances of Student Regulations, 2023). It was also mentioned that the chairperson and members of the Students' Grievance Redressal Cell have a tenure period of two years from the date of the notification.

Each newly admitted student must file an ONLINE Anti-Ragging Affidavit directive received from the UGC (through Office of the Honourable Vice Chancellor, GU). This process does not involve any money, no signature form Notary Public / Oath Commissioner etc, and no need to scan any documents.

This process involves the following procedure:

1. Logon to [www.antiragging.in](http://www.antiragging.in) (click [here](#), if you have difficulty)
2. Fill in the desired information
3. On successful completion, you will receive the Affidavits, both for parents and students through email.
4. Sign them and submit to respective departments.

For more information, you can logon to the above websites or call the Anti-ragging Helpline at - **1-800-180-5522** or email to **helpline@antiragging.in**.

The details of cases of Anti-ragging and R.H & D board for the year 2021-2022 as a documentary evidence has been shown in the file attached herewith.



গুৱাহাটী বিশ্ববিদ্যালয়  
**Gauhati University**

Gopinath Bardoloi Nagar, Guwahati-781014, Assam, India

OFFICE OF THE SECRETARY :: UNIVERSITY CLASSES

Cases of Anti Ragging and R.H.&D Board for the year 2021 & 2022

1. Anti Ragging Committee

Year	Case No. & Date	Total number of grievances received	Number of grievances redressed	Average no. of days for grievance redressal
2021	No. ARCC/AS-6840 Date. 27.10.2021	1	1	18 days
	No. ARCC/AS-6919 Date. 10.12.2021	1	1	15 days
	No. ARCC/AS-6928 Date. 11.12.2021	1	1	14 days
	No. ARCC/AS-6937 Date. 14.12.2021	1	1	10 days
2022	No. ARCC/AS-7000 Date. 06.02.2022	1	1	12 days
	No. ARCC/AS-7135 Date. 10.03.2022	1	1	16 days
	No. AS_0009 Date. 16.05.2022	1	1	22 days

2. Residence, Health & Disciplinary (R.H.&D) Board

Year	Date of complaints received	Total number of grievances received	Number of grievances redressed	Average no. of days for grievance redressal
2021	15.02.2021	1	1	18 days
2022	28.03.2022	1	1	8 days
	23.06.2022	1	1	7 days
	16.12.2022	1	1	2 months

  
Secretary  
University Classes  
Gauhati University



গুৱাহাটী বিশ্ববিদ্যালয়  
Gauhati University  
Gopinath Bordoloi Nagar, Jalukbari, Guwahati-78101  
:: OFFICE OF THE REGISTRAR ::



website: [www.gauhati.ac.in](http://www.gauhati.ac.in) :: Email: [registrar@gauhati.ac.in](mailto:registrar@gauhati.ac.in)

### NOTIFICATION

#### Students' Grievance Redressal Cell (SGRC)

As per the University Grants Commission (Redressal of Grievances of students) Regulations, 2023, the Hon'ble Vice Chancellor, G.U. is pleased to appoint a Ombudsperson and also a Students' Grievance Redressal Cell (SGRC) of Gauhati University with the following persons to provide opportunities for redressal of certain grievances of students already enrolled in the University as well as those seeking admission to this University.

#### A. Ombudsperson :

1. Prof. (Retd.) Sauravpran Goswami, Former Dean, faculty of Arts, G.U.

#### B. Students' Grievance Redressal Cell (SGRC) :

1. Prof. (Dr.) Jagadish Sarma, Dept. of Sanskrit & Secretary, University Classes (U/C), G.U. - Chairperson
2. Prof. (Dr.) Rudra Kanta Deka, Dept. of Mathematics, G.U. - Member
3. Prof. (Dr.) Swarna Prabha Chainary, Dept. of Bodo, G.U. - Member
4. Prof. (Dr.) Rajib Handique, Dept. of History, G.U. - Member
5. Prof. (Dr.) Jayanta Krishna Sarma, Dept. of Political Science, G.U. - Member Convener
6. President, PGSU - Special Invitee

The Ombudsperson and Students' Grievance Redressal Cell (SGRC), Gauhati University shall exercise its powers and functions as per the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

The term of the chairperson and members of SGRC shall be for a period of two years from the date of issue of this notification.

This has approval of the Hon'ble Vice Chancellor, G.U. dated 19.10.2023.

Sd/-  
Registrar  
Gauhati University

Memo No.: GU/Regr(SF)/2023/Notification/198

Dated: 19.10.2023

Copy to:

1. Prof. (Retd.) Sauravpran Goswami, Former Dean, faculty of Arts, G.U. - for kind information and cooperation
2. All members of the Students' Grievance Redressal Cell (SGRC) - for kind information and cooperation
3. Secretary, University Classes, G.U. & Chief Warden Gu Halls
4. Treasurer, G.U.
5. Director, IQAC, G.U.
6. Heads of academic and administrative departments/offices, G.U.
7. Directors of all G.U. Centres/Institutes
8. Principal, University Law College, G.U.
9. Secretary to the Hon'ble Vice Chancellor, G.U.
10. Secretary to the Registrar, G.U.
11. Supdt. Meeting branch, G.U./- for record and necessary circulation
12. The President and the General Secretary, PGSU and ULCSU
13. G.U. website
14. Office file

Nodal Officer

Student's  
Grievance Portal, UGC  
&  
Dy. Secy., U/C, G.U.

Registrar  
Gauhati University





Arijit Bora <dysecyuc@gauhati.ac.in>

*closed on 08/07/2022*

**UGC Grievance : GRIEVANCE-STU-2022-94743-1**

1 message

ugchelp@mail.inflibnet.ac.in <ugchelp@mail.inflibnet.ac.in>  
To: dysecyuc@gauhati.ac.in, vc@gauhati.ac.in, registrar@gauhati.ac.in  
Cc: subureau@yahoo.in, su1ugc@gmail.com, shakeel.ugc@nic.in, mkmeena.ugc@nic.in, SUBORBHUYAN@gmail.com

24 June 2022 at 19:16

*Contollere of Examinations  
you are requested to provide  
your comment on this grievance  
for further submission to the UGC*  
*07/07/2022*  
*Nodal Officer*  
*Student's*  
*Grievance Portal, UGC*  
*&*  
*Dy. Secy., UIC, G.U.*

Dear : Dr. Arijit Bora

Greetings from UGC Grievance Redressal System!!

Grievance ID: GRIEVANCE-STU-2022-94743-1

SHAMIM UDDIN BORBHUYAN

Email id: SUBORBHUYAN@GMAIL.COM

Contact/Mobile: 6900548952

Grievance Related To (Central/Deemed/Private/State University) : Gauhati University-Assam

ature of Grievance: Unfair evaluation practices

Grievance Text:

With due respect and humble submission, I beg to state you that I am a student of B.A 6th Semester at **HAJI ANFAR ALI COLLEGE under GAUHATI UNIVERSITY**. End Semester Examination Under **GAUHATI UNIVERSITY** I have appeared all the Subject of BA Honours CBCS **4th Semester Examination 2020-21**. But in my Grade Sheet, it has been showing still as Absent in three papers - "HIS-HC-4016";

"HIS-HC-4026" ;

"HIS-HC-4036"; ... Then I submitted an Application (with my attendance proof) to Gauhati University but I have not any response yet.

Pleas Help me .

*Result already  
Live in the website.*  
*[Signature]*

Yours faithfully

Name- Shamim Uddin Borbhuyan

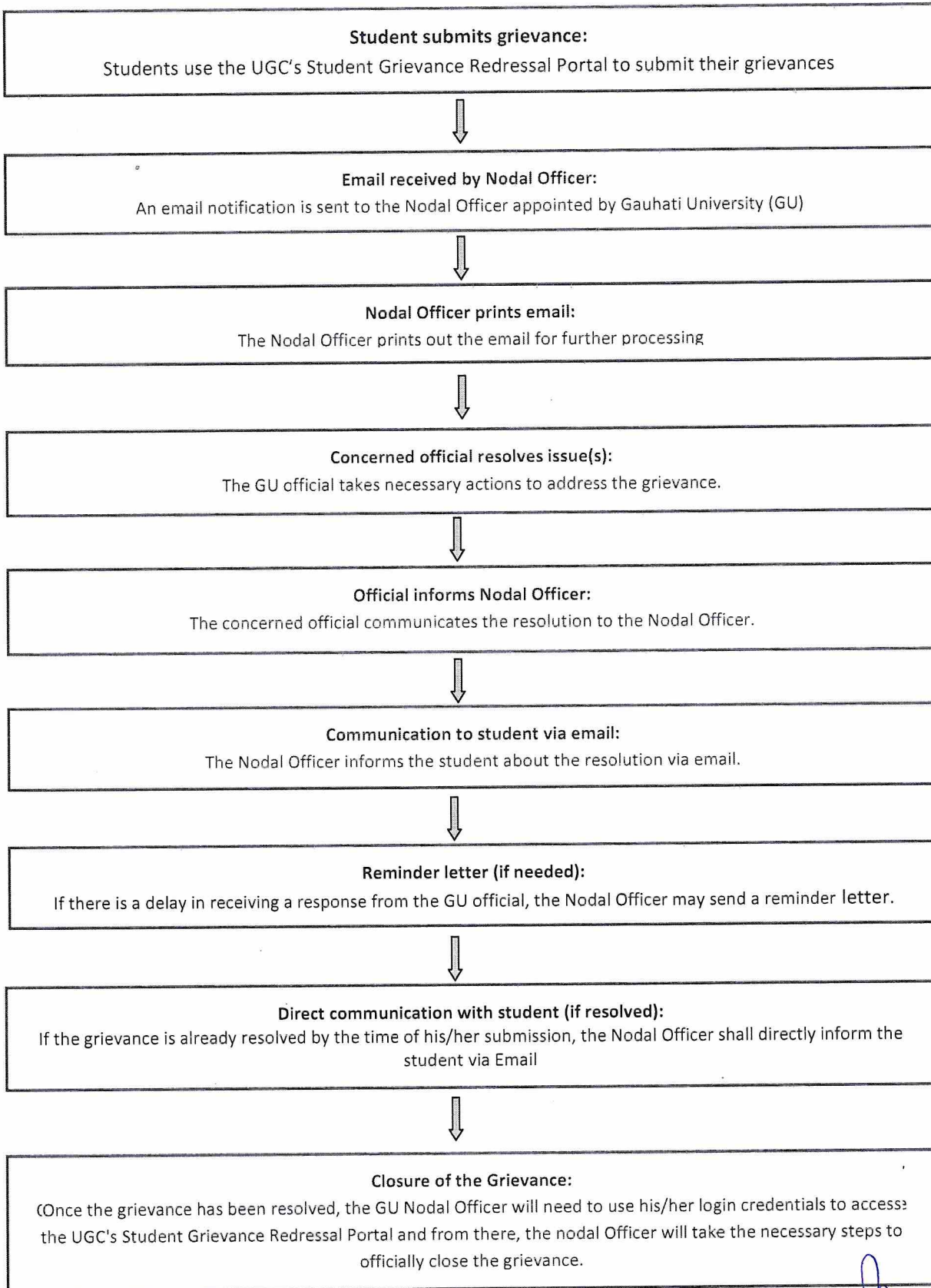
Regn-No- 19088095


Roll- UA-191-295-0399

Regards,  
UGC Grievance Team

Please note: This is an auto generated mail, please do not reply to this mail.

**FLOW CHART FOR HANDLING THE GRIEVANCES  
SUBMITTED TO THE UGC'S STUDENT GRIEVANCE REDRESSAL PORTAL**



  
**Nodal Officer  
Student's  
Grievance Portal, UGC  
&  
Dy. Secy., U/C, G.U.**



# Online Students Grievance Redressal Portal

HOME ABOUT US STUDENT CORNER NODAL OFFICER CORNER UGC ADMIN DISCLAIMER CONTACT US

Welcome Gauhati University  Logout

Welcome University Profile

\*\*\*Kindly update university information before proceeding further.!

[Export to CSV](#)

Enter Search Term:  [Search](#)

Total[119]

Open[81] Closed[38]

Sr.	Choose	Details	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Status	Action Date
1	<a href="#">Click to Select</a>	<a href="#">Details</a>	PRODIP SINGH	Unfair evaluation practices	24/09/2016 12:25:47	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
2	<a href="#">Click to Select</a>	<a href="#">Details</a>	MD SAIFULLAH SK	Delay in conduct of examinations or declaration of results	14/02/2017 11:00:44	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
3	<a href="#">Click to Select</a>	<a href="#">Details</a>	MUKUT CHOUDHURY	Non payment or delay in payment of scholarships to any student	04-10-2017 20:36:03	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
4	<a href="#">Click to Select</a>	<a href="#">Details</a>	KAUSHIK TALUKDAR	Non payment or delay in payment of scholarships to any student	20-06-2018 17:07:07	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
5	<a href="#">Click to Select</a>	<a href="#">Details</a>	NAOREM ARUN SINGH	Non payment or delay in payment of scholarships to any student	15/09/2016 13:26:09	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
6	<a href="#">Click to Select</a>	<a href="#">Details</a>	NAOREM ARUN SINGH	Non payment or delay in payment of scholarships to any student	09/07/2016 01:23:25	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
7	<a href="#">Click to Select</a>	<a href="#">Details</a>	KAJAL DEKA	Unfair evaluation practices	20/07/2017 21:58:12	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
8	<a href="#">Click to Select</a>	<a href="#">Details</a>	SANJEEV KUMAR	Publishing false or misleading information in the prospectus	07/05/2016 18:28:21	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
9	<a href="#">Click to Select</a>	<a href="#">Details</a>	CHAYANIKA BRAHMA	Non payment or delay in payment of scholarships to any student	11/04/2017 12:16:05	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
10	<a href="#">Click to Select</a>	<a href="#">Details</a>	MARINA NAZMIN	Non payment or delay in payment of scholarships to any student	06/06/2017 00:28:26	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
11	<a href="#">Click to Select</a>	<a href="#">Details</a>	MANISH BARDIA	Non payment or delay in payment of scholarships to any student	01-01-2018 16:50:26	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
12	<a href="#">Click to Select</a>	<a href="#">Details</a>	SIDDHANT AGARWALLA	Non payment or delay in payment of scholarships to any student	05-07-2018 13:24:01	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
13	<a href="#">Click to Select</a>	<a href="#">Details</a>	ROHIT BARLASKAR	Non payment or delay in payment of scholarships to any student	27/12/2016 14:07:48	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
14	<a href="#">Click to Select</a>	<a href="#">Details</a>	AJAY SUTRADHAR	Delay in conduct of examinations or declaration of results	07/06/2017 12:07:52	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
15	<a href="#">Click to Select</a>	<a href="#">Details</a>	LAKHYAJIT RABHA	Non payment or delay in payment of scholarships to any student	10-12-2017 14:12:57	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
16	<a href="#">Click to Select</a>	<a href="#">Details</a>	NILUTPAL SAIKIA	Grievance Related to COVID19 Pandemic	04-08-2021 18:27:49	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
17	<a href="#">Click to Select</a>	<a href="#">Details</a>	SUNITA YADAV	Unfair evaluation practices	30-01-2019 19:39:16	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
18	<a href="#">Click to Select</a>	<a href="#">Details</a>	KAUSTAV CHANDRA DAS	Non payment or delay in payment of scholarships to any student	27/07/2016 20:32:29	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
19	<a href="#">Click to Select</a>	<a href="#">Details</a>	DIPTAJYOTI RAHMAN	Non payment or delay in payment of scholarships to any student	07-12-2017 18:27:32	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
20	<a href="#">Click to Select</a>	<a href="#">Details</a>	KULDEEP DEV MAHANTA	Non payment or delay in payment of scholarships to any student	02/01/2017 07:33:14	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
21	<a href="#">Click to Select</a>	<a href="#">Details</a>	JOYNAL ABEDIN SIKDAR	Non payment or delay in payment of scholarships to any student	26/09/2016 21:20:25	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
22	<a href="#">Click to Select</a>	<a href="#">Details</a>	JIRNA MONI DEVI	Unfair evaluation practices	10-07-2018 22:07:53	Gauhati University	Open	<input type="radio"/> Under <input type="radio"/> Procces
23	<a href="#">Click to Select</a>	<a href="#">Details</a>	PRIYABRAT BORUAH	Non payment or delay in payment of scholarships to any student		Gauhati University	Open	<input type="radio"/>

  
Nodal Officer  
Student's  
Grievance Portal, UGC  
2



	Click to Select			05/08/2015 14:13:35				Under Proses
24	Click to Select	Details	DHRUBA DAS	Non payment or delay in payment of scholarships to any student	29/11/2016 14:31:35	Gauhati University	Open	Under Proses
25	Click to Select	Details	JINU DAIMARI	Non payment or delay in payment of scholarships to any student	11/04/2017 15:15:15	Gauhati University	Open	Under Proses
26	Click to Select	Details	RAKESH MALLIK	Unfair evaluation practices	10/06/2017 10:18:56	Gauhati University	Open	Under Proses
27	Click to Select	Details	PUJA PAUL	Non payment or delay in payment of scholarships to any student	08-03-2018 13:23:43	Gauhati University	Open	Under Proses
28	Click to Select	Details	BISHAL RANJAN PAUL	Non payment or delay in payment of scholarships to any student	20-04-2018 14:44:18	Gauhati University	Open	Under Proses
29	Click to Select	Details	ABHILASH BARMAN	Non payment or delay in payment of scholarships to any student	18-10-2018 16:53:54	Gauhati University	Open	Under Proses
30	Click to Select	Details	ABHILASH BARMAN	Non payment or delay in payment of scholarships to any student	08-03-2018 21:01:03	Gauhati University	Open	Under Proses
31	Click to Select	Details	ABHILASH BARMAN	Non payment or delay in payment of scholarships to any student	12-09-2018 13:16:57	Gauhati University	Open	Under Proses
32	Click to Select	Details	PURNA ABHILASH MALLICK	Non payment or delay in payment of scholarships to any student	18-12-2017 17:12:21	Gauhati University	Open	Under Proses
33	Click to Select	Details	ABHISHEK KR PANDEY	Non payment or delay in payment of scholarships to any student	05-07-2018 10:57:27	Gauhati University	Open	Under Proses
34	Click to Select	Details	MAYA RANI BASUMATARY	Non payment or delay in payment of scholarships to any student	24-12-2017 13:06:35	Gauhati University	Open	Under Proses
35	Click to Select	Details	GEETIKA GOGOI	Unfair evaluation practices	19-09-2018 14:50:06	Gauhati University	Open	Under Proses
36	Click to Select	Details	HASSINA PARBIN	Harassment and victimization of students, including sexual harassment	22/08/2015 03:12:22	Gauhati University	Open	Under Proses
37	Click to Select	Details	HIRENDRA DAS	Non payment or delay in payment of scholarships to any student	27/01/2017 13:59:12	Gauhati University	Open	Under Proses
38	Click to Select	Details	BHASKAR JYOTI PEGU	Unfair evaluation practices	11/06/2016 17:18:54	Gauhati University	Open	Under Proses
39	Click to Select	Details	SUBHAM CHATTERJEE	Delay in conduct of examinations or declaration of results	06-12-2018 13:57:55	Gauhati University	Open	Under Proses
40	Click to Select	Details	VIVEK AGARWAL	Non publication of prospectus	03/06/2015 10:53:26	Gauhati University	Open	Under Proses
41	Click to Select	Details	SHEKHAR JYOTI MEDHI	Non payment or delay in payment of scholarships to any student	06/08/2016 11:54:52	Gauhati University	Open	Under Proses
42	Click to Select	Details	MAZLUFA RAHMAN	Non payment or delay in payment of scholarships to any student	09/02/2016 12:12:34	Gauhati University	Open	Under Proses
43	Click to Select	Details	BHARGAB BHUYAN	Non payment or delay in payment of scholarships to any student	19-11-2018 22:00:59	Gauhati University	Open	Under Proses
44	Click to Select	Details	AMIT SHARMA	Non payment or delay in payment of scholarships to any student	01-01-2018 17:01:35	Gauhati University	Open	Under Proses
45	Click to Select	Details	PARTHA PRATIM BORA	Withhold or refuse to return any document (certificates of degree, diploma or any other award/document for the purpose of seeking admission)	21-08-2019 20:19:57	Gauhati University	Open	Under Proses
46	Click to Select	Details	RAHUL SHARMA	Non payment or delay in payment of scholarships to any student	17/07/2017 04:11:24	Gauhati University	Open	Under Proses
47	Click to Select	Details	ANGSHUMAN SARMAH	Unfair evaluation practices	02-04-2021 08:30:32	Gauhati University	Open	Under Proses
48	Click to Select	Details	KISHORE BANIK	Non payment or delay in payment of scholarships to any student	24/09/2015 23:06:00	Gauhati University	Open	Under Proses
49	Click to Select	Details	BANDITA SAIKIA	Non payment or delay in payment of scholarships to any student	21-03-2019 08:30:01	Gauhati University	Open	Under Proses
50	Click to Select	Details	BANDITA SAIKIA	Non payment or delay in payment of scholarships to any student	11-04-2019 10:50:19	Gauhati University	Open	Under Proses

(Proceed) (Delete)



Arijit Bora &lt;dysecyuc@gauhati.ac.in&gt;

## Seeking your favour to address the online submitted students' Grievances of Gauhati University

2 messages

Arijit Bora &lt;dysecyuc@gauhati.ac.in&gt;

To: contact.ugc@nic.in, sgportalugc@gmail.com

Cc: registrar@gauhati.ac.in

8 June 2023 at 13:4

Respected Sir/Madam

This is to inform you that I have been appointed as a Nodal Officer of Gauhati University for UGC's Student Grievance Redressal Portal as per the office order vide GU/Estt/OCR/Office Order/2019/8529-36 dated 10/07/2019.

**Here I would like to mention that the undersigned has been unable to locate the UGC's Student Grievance Redressal Portal ([https://grievance.ugc.ac.in/unicoll\\_profile.aspx](https://grievance.ugc.ac.in/unicoll_profile.aspx)) online to address the pending grievances related to Gauhati University for the past few months.**

Instead, I have noticed a new web page (<https://samadhaan.ugc.ac.in/Home>) on the UGC website, which cannot be accessed with credentials used for UGC's Student Grievance Redressal Portal.


In this regard, I have already sent an email to ugchelp@mail.inflibnet.ac.in on 8 May 2023 from my email ID (dysecyuc@gauhati.ac.in) but no response has yet been received.

As the matter pertains to addressing the grievances of students, please advise at your earliest convenience.

Dr. Arijit Bora (M.Sc., Ph.D.)  
Nodal Officer, UGC Students Grievance Redressal Portal &  
Dy. Secretary, University Classes  
Gauhati University  
Guwahati-781014, Assam

Mail Delivery Subsystem <mailer-daemon@googlemail.com>  
To: dysecyuc@gauhati.ac.in

8 June 2023 at 13:40

  
Nodal Officer  
Student's  
Grievance Portal, UGC  
&  
Dy. Secy., U/C, G.U.



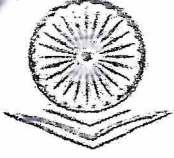
### Recipient inbox full

Your message couldn't be delivered to **sgportalugc@gmail.com**. Their inbox is full or it's receiving too much mail at the moment.

[LEARN MORE](#)

The response was:





सत्यमेव जयते

डॉ. मनिष र. जोशी  
सचिव

Prof. Manish R. Joshi  
Secretary



सत्यमेव जयते



विश्वविद्यालय अनुदान आयोग  
University Grants Commission  
(शिक्षा मंत्रालय, भारत सरकार)  
(Ministry of Education, Govt. of India)

D.O. No. F.1-13/2022 (CPP-II)

12<sup>th</sup> April, 2023 / अप्रैल १२, १९७५

Dear Madam/Sir,

It is brought to your kind attention that in its endeavor to formulate a simplified yet effective mechanism for students' grievances Redressal the UGC has brought out the **University Grants Commission (Redressal of Grievances of Students) Regulations, 2023**. These regulations are notified in supersession of the University Grants Commission (Redress of Grievances of Students) Regulations, 2019.

The new Regulations provide for the establishment of Students Grievances Redressal Committee(s) (SGRC) by all the Higher Education Institutions (HEIs) and for the appointment of Ombudsperson (s) at the University level.

The detailed mechanism for the constitution of SGRCs, its composition, the appointment of Ombudsperson, and other related details and the mechanism for the redressal of students' grievances have been provided in the Regulations. A copy of the same is attached herewith for kind reference.


Higher Education Institutions are requested to comply with the provisions of the Regulations and constitute the SGRC, preferably within 30 days of the notification of the Regulations.

The Universities are requested to appoint the Ombudsperson(s), as provided in the Regulations, at the earliest, preferably within 30 days of the notification of the Regulations.


The Vice-Chancellors/Principals are requested to take necessary measures to give wide publicity to the Regulations amongst the stakeholders and in particular the students' community.

Looking forward to receiving your kind cooperation, in this regard.

With regards,

  
Nodal Officer  
Student's  
Grievance Portal, UGC  
&  
Dy. Secy., U/C, G.U.

Yours sincerely,

  
(Manish Joshi)

To

1. The Vice-Chancellors of Universities
2. The Principals of Colleges



**OFFICE OF THE SECRETARY : UNIVERSITY CLASSES, G.U.**

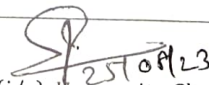
**ANTI-RAGGING COMMITTEE, 2023-24**

**NOTIFICATION**

**Date. 25.08.2023**

This is for information of all concerned that as per the UGC Regulation on Curbing the Menace of Ragging in Higher Education Institutions, 2009 and guidelines of the Hon'ble Supreme Court of India and with the approval of the Hon'ble Vice-Chancellor, Gauhati University dated 24.08.2023, the Anti Ragging Committee of Gauhati University, 2023-24 has been formed with the following members. All are requested to extend their possible help in curbing ragging at G.U. campus.

Sl.No	Committee	Contact Details
1	<b>Chairperson</b> Dr. Hemanta Kr. Nath, Registrar, G.U.	Ph. No. 9435654820 Email: registrar@gauhati.ac.in
2	<b>Convener</b> Prof. Jagadish Sarma, Secretary (i/c), University Classes, G.U.	Ph. No. 9435100534 Email: secyuc@gauhati.ac.in
<b>Members</b>		
1	Officer-in-Charge, Jalukbari Police Outpost Jalukbari, Guwahati	Ph. 9707817525
2	Circle Officer, Guwahati Circle	Ph. No.
3	Sri Amitabh Thakuria, Lawyer and Guardian of G.U. Student	Ph. No. 9864012275
4	Ms. Archana Borthakur, NGO Representative Founder, President, Priyobondhu	Ph. No. 7002106997 / 9864061115
5	Mr. Jitendra Kumar Choudhury (Media Person)	Ph. No. 9864037416 Email: jitendrakumarchoudhury@gmail.com
6	Prof. Anjana Kakoti Mahanta, Dept. of Computer Science, G.U.	Ph. No. 9864425716 Email: anjana@gauhati.ac.in
7	Prof. Bibhash Choudhury, Dept. of English, G.U.	Ph. No. 9864017813 Email: bibhash@gauhati.ac.in
8	Dr. Abu Bakkar Siddique, Dept. of Arabic, G.U.	Ph. No. 9435146054 Email: bakkar.abudr@gmail.com
9	Prof. Dhruvajyoti Sahariah, Dept. of Geography, G.U.	Ph. No. 9864137971 Email: dhruvajyoti@gauhati.ac.in
10	Prof. Bhupen Narzary, Dept. of Bodo, G.U.	Ph. No. 9435040444 Email: bodo@gauhati.ac.in
11	Prof. P.P. Baruah, Dept. of Botany, G.U.	Ph. No. 9435402257 Email: ppbaruah@gauhati.ac.in
12	Principal, University Law College, G.U.	Ph. No. 8486330306 Email: abaruah@gauhati.ac.in
13	President, PGSU, G.U. (Senior Student)	Ph. No. 8011306948
14	Miss Kukila Rajkhowa, (Junior Student, Dept. of Sanskrit, G.U.)	Ph. No. 8822045704 Email: kukilarajkhowa96@gmail.com
15	Gunajit Choudhury (Non-teaching staff)	Ph. No. 8638974768 Email: gunajitc@gmail.com
16	Security Officer, G.U.	Ph. No. 9110514094

  
Secretary (i/c), University Classes, G.U.  
& Convener, Anti-Ragging Committee G.U.


Date : 25.08.2023

Memo No: GU/SUC/2023/2758

Copy to:

1. Registrar, G.U.
2. Persons Concerned
3. All Heads of the Teaching Departments, G.U.
4. All Wardens, G.U. Halls
5. All Prefects, G.U. Halls
6. Secy. to the V.C., G.U.
7. Office File

  
Secretary  
University Classes  
Gauhati University

  
Secretary (i/c), University Classes, G.U.  
& Convener, Anti-Ragging Committee G.U.





ATS B/H

Dy Secy, U/C

P.L. Process.

Prof. Jagadish Sarma <secyuc@gauhati.a

9  
22

**Complaint No. AS\_0060**

2 messages

Helpline <helpline@antiragging.in>

21 November 2023 at

To: "Prof. Jagadish Sarma" <secyuc@gauhati.ac.in>, "registrar@gauhati.ac.in" <registrar@gauhati.ac.in>,"anjana@gauhati.ac.in" <anjana@gauhati.ac.in>

Cc: "ocjalukbaripolicestation@gmail.com" <ocjalukbaripolicestation@gmail.com>,"sp-kamrup@assampolice.gov.in" <sp-kamrup@assampolice.gov.in>, DEEPAK GOYAL <adcmd@gmail.com>

Sanatan, Secy Office  
Please process immediately

Dear Madam/Sir,

We have received a complaint of ragging from a student of **Gauhati University**. You are requested to identify & counsel the victim so that he feels safe and knows that authorities are with him & action will be taken on his complaint. You are also requested not to disclose the identity of the victim. The details are given below

**"7.1 Action to be taken by the Head of the institution by the order of Hon. Supreme Court:**

on receipt of any information concerning ....any reported incident of ragging, the Head of the institution shall immediately determine if a case under the penal laws is made out and if so, proceed to file a First Information Report (FIR), within twenty-four hours of receipt of such information or recommendation, with the police and local authorities under the appropriate penal provisions relating to one or more of the following, namely;

- v. Violation of decency and morals through ragging;
- vi. Injury to body, causing hurt or grievous hurt;
- x. Assault as well as sexual offences or unnatural offences;
- xi. Extortion;
- xvii. Physical or psychological humiliation;

**NOTE:** Enquiry /Investigation /Disciplinary Committee reports etc. are not acceptable As per UGC regulations, only the report of the Anti-Ragging Committee is acceptable

You can read – what constitutes Ragging on the following link:

[https://antiragging.in/assets/pdf/information/english/what\\_constitues\\_ragging.pdf](https://antiragging.in/assets/pdf/information/english/what_constitues_ragging.pdf)

[https://www.ugc.ac.in/pdfnews/7823260\\_Anti-Ragging-3rd-Amendment.pdf](https://www.ugc.ac.in/pdfnews/7823260_Anti-Ragging-3rd-Amendment.pdf)

Kindly mention your Regulatory Authority (i.e., UGC, NMC, ICAR, MOE, AICTE, DCI, etc.) and if we are failed to contact you, call us on our helpline number, so that we can brief the case to you.

Secretary  
University Classes  
Gauhati University

For further inquiry, you can email us at [helpline@anitrugging.in](mailto:helpline@anitrugging.in) and contact us on our tollfree-1800-180-5522

**Case Description: -**

Complain against Hostel legal Seniors

Respect Sir

We would like to inform regarding our hostel problems. I am student of Gauhati University Jalukbari, Guwahati (Assam) and also XXXXXXXXXXXXXXXXXXXX. Boys Hall. All the seniors from our hostel torture us like we are there slaves. Every time they force us to do their works and follow their personal rules and regulations. Every Saturday and Sunday midnight they line up and shout using slang language. They don't allow us to lock our room and at night they hit our doors, shout, scold, they mostly do that during midnight so that we can't sleep comfortably. Super seniors come and drink alcohol and mess up our room. We can't say anything to them because they are like we are no one to them. Sir this is our second time mentioning about the problems we are facing from seniors, we want to complaint with proofs but during the line up done by seniors, don't allow us to take any gadgets, they check our pockets shirts pants so that no evidence can be recorded. They mostly do the line ups from midnight 12 to 3 am or 4 am.

so we are really facing indirect torture from our seniors so sir we kindly request you to check on it and create for us study like environment as our exams are approaching. Here we are mentioning the names of main accused seniors and their supporters that treat us like outsiders and torture us indirectly with their different intentions. Sir please keep the informer confidential.

1. Dipankar Singha (MSc 3rd Sem, Physics)
  2. Bitopan Kumar Das (MSc 3rd Sem, Physics)
  3. Sujit Chakraborty (Hostel Prefect)
  4. Bishal Dutta (M Tech 3rd Sem, Electronic and Communication Technology)
  5. Gitartha Borah (MSc 3rd Sem, Zoology)
  6. Jintu Konwar (MSc 3rd Sem, Mathematics)
  7. Kangkan Kalita (MA 3rd Sem, History)
  8. Kaushik Mani Saikia (MSc 3rd Sem, Chemistry) and their supporters
1. Himanjit Deka (MA 3rd Sem, Political science)
  2. Bikram Das (MSc 3rd Sem, Chemistry)
  3. Reeshav Jyoti Kathar (MA 3rd Sem, English)
  4. Kandarpa Rabha (MSc 3rd Sem, Anthropology)
  5. Abhijit Kalita (MA 3rd Sem, Education)

**Thanks & Regards**

  
Secretary  
University Classes  
Gauhati University



## Anti Ragging Committee Meeting

Date : 05.12.2023

Time : 3:00 P.M.

Venue : Meeting Room, Office of the Secretary, University Classes, G.U.

### Declaration by the student

Hereby I declare that I have no objection to giving my statements before the Anti Ragging Committee Meeting held as mentioned above. My statement may be used as evidence wherever and whenever required. I put my signature authenticating the above statement.

Name of the student : *Humanjit Dehis*

Signature:



Hostel: AT 8 Boys' Hall, G.U.

Semester & Department: *3rd semester, Political Science*

Class Roll No:

*69*



Secretary  
University Classes  
Gauhati University

Gauhati University Mail - Meeting of the Anti-Ragging Committee, G.U.



Prof. Jagadish Sarma <secyuc@gauhati.ac.in>

## Meeting of the Anti-Ragging Committee, G.U.

1 message

Prof. Jagadish Sarma <secyuc@gauhati.ac.in>  
To: nityananda@gauhati.ac.in

1 December 2023 at 14:

To  
The Warden  
AT 8 Boy's Hall  
Gauhati University

Sub: **Meeting of the Anti-Ragging Committee, G.U.**

Sir,

With due respect, I would like to invite you to the Anti-Ragging Committee Meeting of Gauhati University to be held on **05.12.2023** at 3:00 P.M. in the Meeting Room of the undersigned.

As such, you are requested to make it convenient to attend the meeting along with the Prefect and the Assistant Prefect of the hostel accordingly.

Thanking you,

(Prof. Jagadish Sarma)  
Secretary, University Classes (i/c)  
Gauhati University, Guwahati-781014  
Assam (India)

  
Secretary  
University Classes  
Gauhati University







**OFFICE OF THE SECRETARY, UNIVERSITY CLASSES, GU**

Ref. No: GU/SUC/Anti-Ragging/2021/2618

Date: 22.12.2021

**Report of Anti-Ragging Committee, G.U. pertaining to Anti-Ragging**

Case Ref. No. ARCC/AS-6919, ARCC/AS-6928, and ARCC/AS-6937

A meeting of the Gauhati University Anti -Ragging Committee was held on 21/12/2021 to discuss the complaints related to all the three aforesaid cases as the cases are confined to the same hostel (AT-9 Boys' Hostel). On receipt of the complaints, the following actions were taken:

1. Explanation letters were issued to all the alleged accused namely- Devashish Das, Anuj Pratim Bora, Tanmoy Kazi, Biman Haloi, Raktim Ranjan Bora, Ranjan Bhuyan, Saurav Gogoi, Tanveer kamal Choudhary, Kangkan Medhi, Nayan Sarania, Hridoy Baruah. All the students are found to be staying in the same hostel except Anuj Pratim Bora and Biman Haloi.
2. After receiving the explanations from the concerned students a meeting of the Gauhati University Anti -Ragging Committee was held on 08/12/2021.
3. The explanations submitted by the alleged accused students/ boarders related to aforesaid cases were read out in the meeting and discussed the same.
4. The statements given by the alleged accused students/ boarders as well as by identified victim (Nihar Swargiary, Hridoy Barua, Ranjan Bhuyan) were recorded by videography as well as in writing.
5. The parents of the alleged accused students/ boarders as well as by three identified assumed victims, Nihar Swargiary, Hridoy Barua, Ranjan Bhuyan were called to appear in the next Anti -Ragging Committee meeting held on 21.12.2021 to verify the claims and facts as submitted.
6. The adjourned meeting of the Gauhati University Anti -Ragging Committee was held on 21/12/2021.
7. The said students along with their parents appeared before the committee and presented their views regarding the alleged incident. The entire proceeding was video-recorded and written statements were also obtained from them regarding the matter. Declarations were obtained to the effect that they had no objection for recording of the statements.
8. Members of the committee reviewed the complaints, heard from all alleged students as well as their parents/guardians, and reviewed all relevant documents and the statements (A-I, A-II, A-III & A-IV). They also interacted with the concerned Warden to take stock of the investigation process and measures taken up in view of the complaints lodged.

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Tami Bora  
22/12/21

*[Handwritten signature]*  
22/12/21  
Secretary  
University Classes  
Gauhati University

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Page 1 of 2





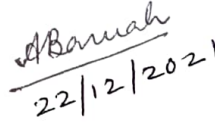
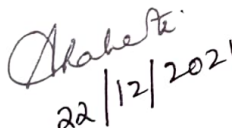

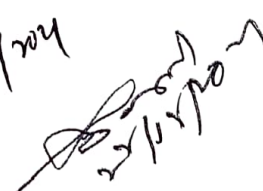
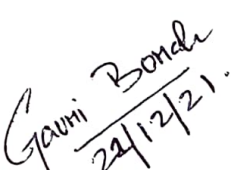

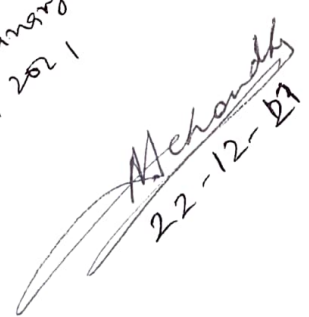
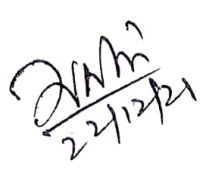
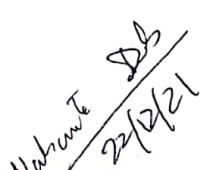
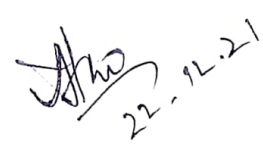


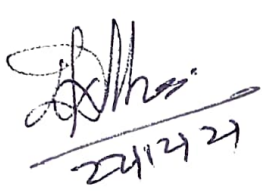
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**Gauhati University**

Gopinath Bordoloi Nagar, Guwahati-781014, Assam, India

OFFICE OF THE SECRETARY, UNIVERSITY CLASSES, GU

Observations:

9. The committee perused the statements and after a threadbare discussion on the entire matter is of the opinion that there was a misperception and/or a wrong interpretation as well as disparity among the students. In addition, the complainants of the above-referenced cases have accepted the facts and wished to reconcile in a cordial manner, expressing their disinclination to stay away from any grievances and wished to withdraw their complaints.
  
10. As such, the committee arrived at the decision to suggest the students concerned to stay away from the activities that may harm the academic as well as cordial atmosphere of the hostel, and this was accepted by the students concerned. Furthermore, they promised not to get involved in any untoward situation in the future.

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**Gauhati University**

Gopinath Bardoloi Nagar, Guwahati-781014, Assam, India

**OFFICE OF THE SECRETARY : UNIVERSITY CLASSES, G.U.**

Ref. No. : SECY/UC/2023/3876

Date : 22.11.2023

From : Prof. Jagadish Sarma  
Secretary, University Classes (i/c)  
Gauhati University &  
Convener, Anti-Ragging Committee

To

1. Dipankar Singha  
M.Sc 3<sup>rd</sup> Sem, Dept. of Physics, G.U.
2. Bitopan Kumar Das  
M.Sc 3<sup>rd</sup> Sem, Dept. of Physics, G.U.
3. Sujit Chakraborty  
Prefect, A.T. 8 Boys' Hal, G.U.
4. Bishal Dutta  
M.Tech 3<sup>rd</sup> Sem, Dept. of ECT, G.U.
5. Gitartha Borah  
M.Sc 3<sup>rd</sup> Sem, Dept. of Zoology, G.U.
6. Jintu Konwar  
M.Sc 3<sup>rd</sup> Sem, Dept. of Mathematics, G.U.
7. Kangkan Kalita  
MA 3<sup>rd</sup> Sem, Dept. of History
8. Kaushik Mani Saikia  
M.Sc 3<sup>rd</sup> Sem, Dept. of Chemistry, G.U.


C/o. Warden, AT 8 Boys' Hall, G.U.

Borah  
23/11/23

Sub: Show cause notice

This is to inform you that a complaint of ragging has been received from the Anti-Ragging Cell, University Grants Commission, New Delhi dated 21.11.2023 against you.

As such, you are asked to submit a written explanation on or before **28.11.2023** as to why this cannot be treated as violation of discipline and necessary action be not initiated against you.

  
Secretary, University Classes (i/c)  
Gauhati University, &  
Convener, Anti-Ragging Committee

Copy to :

1. Registrar, GU
2. Secretary to VC, GU
3. Dy. Secretary, University Classes, G.U.
4. Anti-Ragging File

  
Secretary  
University Classes  
Gauhati University

  
Secretary, University Classes (i/c)  
Gauhati University, &  
Convener, Anti-Ragging Committee