



GAUHATI UNIVERSITY

A NAAC 'A' GRADE INSTITUTION

GOPINATH BARDOLOI NAGAR, JALUKBARI
GUWAHATI-781014 (ASSAM)
WWW. GAUHATI.AC.IN



SUPPORTING DATA

NAAC 4TH CYCLE OF ACCREDITATION
PROVIDED BY-
IQAC, GAUHATI UNIVERSITY

CRITERION 2

Assessment term: 2018-2023

Sub criterion 2.5

Evaluation Process and Reforms

 Student Portal (Examination Forms Login) <small>NEW</small> More Info 	 New Students Registration & Login <small>NEW</small> More Info 	 Re-Evaluation Form More Info 
 College / GU Department Login More Info 	 GU Results <small>NEW</small> More Info 	 Pre Admission <small>NEW</small> More Info 



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30AA 855473

AGREEMENT

This Agreement is made on this 13th day of June 2023

By and Between

M/s ITI Limited, a Government of India Company incorporated, registered and regulated under the laws of Indian Companies Act 1956 of India with CIN No. L32202KA1950G01000640 having its Registered and Corporate Office at ITI Bhavan, Dooravaninagar, Bangalore - 560016 and one its Regional office at 201-202, Rohit House, 3 Tolstoy Marg, Delhi-110001, represented by its authorized signatory Mrs. Namita, Additional General Manager- RO Head - Delhi hereinafter referred as-"Contractor Supplier/ITI" (which expression shall, unless it is repugnant to the subject or context thereof mean and includes its successors in interest and permitted assigns etc.) on the **FIRST PART**.

AND

The Gauhati University, Guwahati hereinafter called the University/Customer /GU (which expression shall, unless repugnant to the context, include its successors in business, administrators, liquidators and assignees or legal representatives) through its REGISTRAR on the **SECOND PART**

Namita
NAMITA
Addl. General Manager
M/S. ITI
Delhi

[Signature]
REGISTRAR
Gauhati University
Gopinath Bardeolai Nigam
Guwahati - 781 001



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the Parties hereto shall hereinafter be collectively referred to as the Parties and individually as the Party.

WHEREAS.

The Parties have agreed to amend the Agreement dated 02.08 2017 made in pursuance to the tender notice no. GU /Regr (SF)2017/138 dated 05.05.2017 regarding web based complete University Management System (UMS), after threadbare discussion in the entire matter, as per the relevant provisions of the said Agreement dated 02.08 2017 including the clause no.20 and 21 thereof

NOW, THEREFORE

The Parties hereto agree as herein under, in furtherance and in continuation of the terms and conditions incorporated in the aforementioned Agreement dated 02.08 2017.

1. The IUMS system will extend the service to complete all the examination and result processing processes of all old students already enrolled in the IUMS system.
2. ITI Limited agreed to deliver their services with their contract amount of 240 Rs Per student per academic year plus tax which was the rate of earlier contract.
3. Both the parties negotiated have a minimum number of students to be billed for. as 2.5 lakhs for the Academic year 2022-23, as 2.0 lakhs for the Academic Year 2023-24 and 1.25 Lakhs as for the Academic Year 2024-25. billing will be 35% of @ 240 Rs per student (plus GST) after the odd semester examinations, 35 % after the even semester examinations and remaining 30% after the even semester examination results in an Academic year.

Namita
NAMITA
Add. General Manager
MSP-Delhi
ITI Limited, New Delhi
(Govt. of India Undertaking)

[Signature]
REGISTRAR
Gauhati University
Gopinath Baradoloj Nagari
Juwahari-781 014



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31AA 469889

4 ITI Limited has agreed to offer best services by correcting all the previous glitches and errors.

IN WITNESS WHEREOF,

The Parties hereto have caused this Agreement to be executed through their respective authorized representative -

Signed for and on behalf of Gauhati University, Guwahati, Assam (Customer)	Signed for and on behalf of M/s ITI Limited (Supplier)
Signature:  Name: Dr. H. K. Nath Designation: Registrar Address: Gauhati University, Jalukbari, Ghy-14 Place: Guwahati	Signature:  Name: Namita Designation: AGM Address: ITI Ltd, 201-202, Rohit House, 3 Tolstoy Marg Place: New Delhi

REGISTRAR
Gauhati University
Gopinath Bardoloi Nagar
Juwahati - 781 014

NAMITA
Addl. General Manager
MSP-Delhi
ITI Limited, New Delhi
(Govt of India Undertaking)



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31AA 469888

IN THE PRESENCE OF WITNESS-

Sl.No	Name and Address	Signature
1	Vinay Jain Secretary to Registrar, Gauhati University	<i>Vinay Jain</i>
2	I. A. Khan IP1 Ltd., 201-202, Rohit House 3, Tolstoy Marg, New Delhi	<i>Ahmad</i>
3		

भारतीय गैर न्यायिक

बीस रुपये

रु.20



Rs.20

TWENTY
RUPEES

INDIA NON JUDICIAL

অসম ASSAM

31AA 469892


REGISTRAR
Gauhati University
Gopinath Bardoloi Nagar
Juwahati - 781 014


NAMITA
Addl. General Manager
MSF - Delhi
ITI Limited, New Delhi
(Govt. of India Undertaking)



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D 247142

SUBSIDIARY AGREEMENT

This *Subsidiary Agreement* (the "Agreement") is made on this 12th day of July 2018

By and Between

M/s ITI Limited, a Government of India Company incorporated, registered and regulated under the laws of Indian Companies act 1956 of India with CIN No. L32202KA1950G01000640 having its Registered & Corporate Office at ITI Bhavan, Dooravaninagar, Bangalore – 560016 and one of its Regional office at 201-202, Rohit House, 3 Tolstoy Marg, Delhi-110001, represented by its authorized signatory Mr. P. C. Basak, Deputy General Manger – RO Head - Delhi hereinafter referred as "Contractor Supplier/ ITI" (which expression shall, unless it is repugnant to the subject or context thereof mean and includes its successors in interest and permitted assigns etc.) on the **FIRST PART.**

AND

The Gauhati University, Guwahati hereinafter called the **University/Customer/GU** (which expression shall, unless repugnant to the context, include its successors in business, administrators, liquidators and assignees or legal representatives) through its REGISTRAR on the **SECOND PART.**

WHEREAS:

- The Second Party (University) had issued a tender notice No. GU/Regr(SF)2017/138 on 5th May 2017 inviting Request for Proposal (RFP) from Competent entities for the purpose of Web based Complete Examination Management System (EMS) for Gauhati University, Guwahati.
- University, as per the tender terms, awarded the web based complete Examination Management System (EMS) vide Work Order (Letter No. GU/Regr(Sf)/2017/93 Dated 02.08.2017.



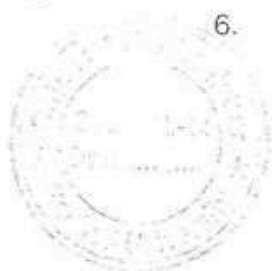


- c. Subsequently Gauhati University desired to move towards complete Integrated University Management System (IUMS). ITI Limited is already implementing eight (8) modules as per the above referred work order, already awarded to ITI Limited, to the satisfaction of University and in order to ensure that there are no technical inconsistencies or coordination issues in further modules to be implemented, it is appropriate to continue with same service provider/ firm i.e. ITI Limited. The University further took reference of Rule 194 of GFR 2017 pertaining to *Single Source Selection/ Consultancy by nomination*. The University, after making due reference to the provisions of Rule 194 of GFR 2017 and also extended offer as received from ITI Limited, (vide letter no BDL/2K18/IT/IUMS/GU dated 31/01/2018), discussed and agreed to accept the extended offer of ITI Limited subject to the signing of MOU/ Subsidiary Contract Agreement, with the condition that period of engagement of additional *add-on* modules would be co-terminus with the previous contract of eight modules though the date of implementation of these *add-on* modules would be of future date. It is further agreed that all other conditions, as in the originally agreed eight (8) modules, would remain unchanged.
- d. University on the basis of its mission and vision document and the requirements of various regulatory bodies with regard to digitization process, is now entering into this present *Subsidiary Agreement*.

NOW, THEREFORE, IN CONSIDERATION OF THE MUTUAL PROMISES SET FORTH HEREIN, THE PARTIES AGREE AS FOLLOWS:

1. ITI Limited shall continue to provide its services in accordance to mutually agreed terms with University, vide agreement dated 02/08/2017 executed as a consequence of University awarding to ITI Limited web based complete Examination Management System (EMS) vide Work Order (Letter No. GU/Regr(SF)/2017/93 Dated 16/06/2017) in respect of eight (8) modules as included and mentioned therein.
2. ITI Limited, through this *Subsidiary Agreement*, now agrees to extend its services to other 21 (Twenty one) modules namely, (1) *Financial Accounting* (2) *Bill Tracking System*; (3) *Budget Management*; (4) *Establishment*; (5) *HRMS & Payroll*; (6) *Store & Purchase*; (7) *Hostel Management*; (8) *Guest House Management*; (9) *Alumni Management*; (10) *Placement Services*; (11) *Convocation Management*; (12) *VC & Administration Office Management*; (13) *Self Service Portal for University Employees/Faculty members*; (14) *File Movement System* (15) *Letter Movement System*; (16) *Pension and GPF Calculation*; (17) *RTI Management*; (18) *Legal Cell Management*; (19) *Dispatch Module*; (20) *Monitoring Module (this module will include student portal and tracking of PhD/MPhil Thesis)*; (21) *Paper Setter (This module will keep track of all examiners)*.
3. In this agreement, Academic year shall mean the period from August of the year to July of subsequent year in each occasion.
4. The Parties had agreed to a per student cost for Examination Management System (EMS) at Rs.220.00 for the Academic year 2017-18 inclusive of all taxes and duties for the eight modules as were originally named and included in the agreement dated 02.08.2017. It is now agreed that with effect from Academic Year 2018-19 and till the remaining period of the contract i.e. until Academic Year 2021-22, the University shall make payment for all the 29 (twenty-nine) modules including the add-on modules (21 in number) @ Rs. 240.00 per registered student per year exclusive of taxes as per the terms & Conditions of the agreement, dated 2nd Aug 2017.
5. The Parties hereto agree that the arrangement of services with regard to the additional *add-on* modules as per extended offer of ITI Limited, as accepted by the University, would be read in consonance together with previous contract dated 02/08/2017. Parties and for the full term and effect in accordance with its terms up to academic year 2021-22.





6. Parties hereto further agree and confirm, that University shall clear all the payments which were or would become payable in accordance to terms of Agreement dated 02/08/2017 under respective milestones scheduled to be accomplished during the Academic year 2017-18, or any extended term for such stages, referred as above subject to completion of milestone by M/S ITI Limited with regard to the services to be provided by it to the university as per agreed milestones mentioned in the agreement dated 02/08/2017.

Table – 1 (Free of Cost Components as part of the MSM during the contract period with the University would be as under):

<u>Sl. No.</u>	<u>Items</u>	<u>Description</u>
1	Customization Charges Per Man Month (for the efforts in Change Request Process or in additional functionalities)	Free of Cost during the Contract Period. However, any change request beyond approved SRS will be covered in suitable time frame. Non-blocking changes in the particular process will reflect in the next cycle of the same function.
2	Training Costs Per Man Month	Free of Cost during the contract period
3	Handholding Per Man Month	Dedicatedly (6) persons will be deployed at University Campus during the entire Contract period, free of cost for handholding persons. For first two years, if University requires ITI will deploy as per the requirement.
4	Onsite Manpower Charges per Person per annum for helpdesk support	Dedicatedly 2 Persons will be deployed at University Campus during the entire Contract period, free of cost
5	Certified Data Entry Operator for Data Entry on IUMS	4 Operators will be deployed as per the support requirement of GU
6	Data Migration Support Note: <ul style="list-style-type: none"> The data can only be migrated when data will be provided in XML/CSV/Tab Depleted/Excel Sheets and/or Access format. 	Included as part of standard offering with no additional costs involved, if data is provided in ITI's predefined formats. In case of data entry (If required) ITI will charge extra as per standard data entry rates.

7. Performance Guarantee will be 10% of the estimated annual contract value for each year will be paid by M/S ITI Ltd to GU and will be renewed every year subject to relaxations available to Public Sector Companies as per guidelines and policies of Government. The Performance Guarantee, if applicable, should be in the form of Bank Guarantee (to be denominated in Indian Rs.), issued by a Public Sector Bank. No interest will be paid by

8. Condition: Following conditions are incorporated in addition to the condition mentioned in Agreement dated 2.8.2017 for all 29 modules:

- i. Gauhati University will do OMR processing and marks data entry and provide marks data to M/S ITI Ltd in desired formats and ITI will cooperate accordingly. Result Verification process will be done by the University officials, only after approval from the University officials, it will go "live".
- ii. The University will identify module wise resources for the purpose of UAT (User Acceptance Testing) Sign off, as also for the smooth functioning of the respective modules.
- iii. University will provide dedicated coordinators, individually for all the IUMS modules.
- iv. All the printing related Work and /or relevant Stationery will be the responsibility of the University
- v. The data of all add on modules of IUMS should be provided by University in pre-defined format.
- vi. Rest of the terms and conditions will remain same as per the existing mutual agreement dated 2nd of August 2017, between ITI Limited, New Delhi and Gauhati University, Guwahati.
 - a) That ITI shall add additional functionalities into their software as required by GU from time to time within the scope of mutually agreed SRS.
 - b) ITI Limited will provide data backup to Gauhati University on monthly basis for all twenty-nine modules separately.
 - c) Confidentiality Clause: Collected data, analyses, any analytical processes, program and files developed as a contractual requirement are the sole property of GU. M/S ITI shall take all possible precautions to prevent unauthorised access to these data.
 - d) As a large number of modules are involved, ITI shall prepare and share a schedule of implementation for approval by GU.
 - e) All conditions as agreed upon in the agreement dated 02/08/2017 shall continue to be adhered to by both the parties and shall form a part of this subsidiary agreement.

9. The Parties hereto agree that all the bills should be submitted in triplicate copy in favour of the University, immediate after fulfilment of relevant payment milestone. And GU will ensure the payment of said bill along with full GST within 30 days from the date of bill submission at the GU to avoid any obligation of the GSTIN. Delayed payment beyond 30 working days will attract 12% interest on the delayed payment amount.

10. In the event of there being any change suggested in process and practice adopted and followed, not otherwise agreed while executing the agreement, GU shall put forward the request in writing to ITI with mutually agreed and duly reviewed time lines, priority chart etc., which is in due conformity to the agreement terms already agreed upon and are no means fresh requirements and which are necessary to ensure data protection shall be put into implementation by ITI. GU agrees that any deviation from the originally agreed scope of agreement terms shall be considered as change request and shall be dealt with in accordance to commercial impact on deliverables.

11. GU agrees that in the event of any rescheduling in posting/ publication of data for any reasons whatsoever, i.e. requiring ITI to publish data without carrying out any testing or expiry of 48 working hours' time line, ITI shall not be held liable or responsible for any short fall or deficiency or errors being reported immediately or anytime in future. Further, in the event of there being urgent requirement pushed by GU for publication of content, if there is any publication request pending/ under process during such time, the time schedule shall automatically stand extended by such working hours/ duration, as would become reasonably applicable.

12. GU will release last quarter payment on receiving of running application or signing of Annual Maintenance Contract. GU will provide required hosting environment (Servers,





Operating System licenses, Database Licenses etc.) for deployment of application either at University's datacentre or on cloud.

13. Annual Maintenance Cost: AMC beyond the contractual period will be 18% of the last academic year of contract billing value (2021-2022), for the next three years. AMC will be payable annually in advance. During AMC ITI shall provide support for all bug fixation issues. One qualified engineer will also be stationed at GU by the ITI during the AMC period.

Signed for and on behalf of Gauhati University, Guwahati, Assam(Customer)	Signed on behalf of M/s ITI Limited (Supplier)
<p>Dr. Suresh Kr. Nath Registrar Gauhati University, Gopinath Bardoloi Nagar, Guwahati, Assam 781014</p> <p>Place:</p> <p><i>12.07.18</i></p>	<p>Mr. P. C. Basak Deputy General Manager – R O Head – New Delhi ITI Limited, Regional Office, 201-202, Rohit House, 3 Tolstoy Marg New Delhi- 110001</p> <p>Place:</p>
<p>In the presence of: Signature: <i>[Signature]</i> Name: <i>Uday Kumar Chavhan</i> Designation: <i>Joint Registrar, GU</i> <i>Gauhati University</i></p>	<p>In the presence of: Signature: <i>[Signature]</i> Name: <i>Ashmal</i> Designation:</p>



o/c

GAUHATI UNIVERSITY
GOPINATH BARDOLOI NAGAR :: GUWAHATI-14 :: ASSAM :: INDIA
0361-2570415 (O), 88760-38485 (M), Fax: 0361-2700311
Website- www.gauhati.ac.in :: email - registrar@gauhati.ac.in

Ref. No.: GU/Regr(SF)/2018/ 48

Date: 19.02.2018

From,
Dr. S.K. Nath
Registrar
Gauhati University

WORK ORDER

To,
M/s. ITI Limited
(A Government of India Undertaking)
201-202, Rohit House
3, Tolstoy Marg, New Delhi – 110 001

Sub: Work order for implementation of add-on modules of complete IUMS

Ref: Your Proposal vide BDL/2K18/IT/IUMS/GU dated 31/01/2018

Dear Sir,

As directed, I am to inform you that further to the discussion with Gauhati University and the proposal as submitted by your firm, dated 31st January 2018, Gauhati University hereby approves the rates for required services and other related project components.

Gauhati University is pleased to place the order in the name of your firm for complete Integrated University Management System (IUMS) at Rs.240.00 (Rupees two hundred forty) only + GST as applicable per student per year. You are requested to enter in a subsidiary agreement containing all required Terms & Conditions with Gauhati University within 30 days from the date of receiving this Work-Order.

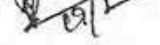

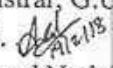

This has approval of the Vice-Chancellor, Gauhati University dated 16/02/2018.


This is for your information and necessary action.

Yours sincerely,

Registrar
Gauhati University

Copy forwarded for information and necessary action to:

1. The Secretary to the Vice-Chancellor, G.U. 
2. The Secretary to the Registrar, G.U. 
3. The Finance officer, G.U. 
4. The Academic Registrar and Nodal Officer, University Automation, G.U. 
5. Office file

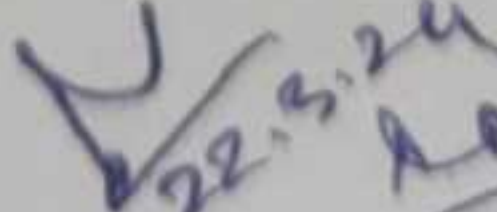

Registrar

Gauhati University

Statement of Bills paid to ITI Limited from financial year from 2018-19 to 2022-2023

Sl No.	Date	Sanction Amount	Particulars	Date	Release amount
1	06-07-18	6198631	ITI Limited bill	31-07-18	6198631
2	27-02-18	3505194	IUMS Implementattion bill	29-12-18	3505194
3	12-01-19	5622078	IUMS Implementattion bill	01-02-19	5622058
4	26-03-19	16548968	IUMS Central Committee bill	28-03-19	14024549
5	06-08-19	17067770	ITI Limited bill No.9800791 dated 6-8-19	07-08-19	17067770
6	07-02-20	14052554	ITI Ltd. Bill No.9800894 Date :03-01-2020	10-02-20	14052554
7	10-06-20	22619184	ITI Ltd. Bill No.GU/REGR(SF)/2017/19/193 Date :31-03-2020	11-06-20	22619184
8	07-01-21	21661586	ITI Ltd. Bill No.ITI/DM/20-21/84 Date :11-11-2020	07-01-21	21661585
9	20-08-21	18045589	ITI Ltd. Bill No.ITI/DM/21-22/30 Date :16-07-2021	24-08-21	18045589
10	20-12-21	23563798	ITI Ltd. Bill No.ITI/DM/21-22/51 Date :29-09-2021	30-12-21	23563797
11	22-03-22	21586552	ITI Ltd. Bill No.ITI/DM/21-22/372 Date :10-02-2022	28-03-22	21586552
12	01-04-22	17483664	ITI Ltd. Bill No.ITI/DM/21-22/373 Date :10-02-2022	30-04-22	17483664
13	28-04-22	22541276	ITI Ltd. Bill No.ITI/DM/21-22/455 Date :30-03-2022	18-05-22	22541276
14	28-09-22	24898746	ITI Ltd. Bill No.ITI/DM/22-23/97 Date :14-09-2022	22-10-22	23632587
			ITI Ltd. Bill No.ITI/DM/22-23/96 Date :14-09-2022	22-10-22	1266159
		235395590			232871149


 22/03/2024
 Treasurer
 Gauhati University


 22-3-2024
 22-3-2024